



HDPP-20100414

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www.glunz-jensen.com/support



Introduction to Glunz & Jensen partner account.

G&J is now introducing the latest technology in web-live information containing all Instructions, Spare Parts Catalogues, Manuals, Customer Support Notes and further documentation for our equipment.

Only online Manuals will be available in the future

Until now G&J has included one set of Product Manuals in hardcopy together with a CD, containing User Manuals in 4 languages for the equipment we manufacture.

G&J is changing to this practice as of April 2010.

The G&J website provides you with easy access to the latest versions of Product Manuals for all equipment and the website will be your future source for all manuals and other Product Documentation.

Furthermore, also Product SW will be available from the G&J website.

Benefits:

- 24/7 service anytime at your convenience
- Product Manuals on www.glunz-jensen.com are always up-to-date.
- Download latest SW for all G&J equipment at any time
- Online Product Manuals are not getting lost or destroyed, and will always stay available from the G&J website.
- Download User Manuals in your preferred language on request
- G&J will be able to provide manual corrections to you and your organization faster (no need for print/CD supplier)
- You can access the manuals free of charge, and at your convenience

Partner login:

In order to take advantage of the above G&J online offerings you will need a partner login.

Please make a partner login at the G&J website already now!

Go to <http://www.glunz-jensen.com/user/register> and fill out the form

For faster approval on the G&J website, please use your company e-mail address*. You will then shortly receive an e-mail with a temporary password for login

G&J will include a note with our products in the future to explain how to get access to the online manuals from the G&J website.

* This is particularly important if you are a Third Party Service Provider with a less recognisable e-mail address such as e.g. a "...@hotmail.com" e-mail address.

All external inquiries / questions related to "manuals on G & J www" addressed to "G & J webmaster" webmaster@glunz-jensen.com

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